

Sundridge with Ide Hill Parish Council

Toilet refurbishment and new charging system

The Ide Hill beauty spot is a very popular destination and the toilets are in constant use. The facilities require regular cleaning and maintenance, which consume a significant portion of the Parish Council Budget.

Following the recent public consultation, the responses showed that the overwhelming majority favoured the retention of the toilets for public use.

An extensive repair and refurbishment programme is being carried out at a significant cost. As part of this refurbishment new doors will be fitted shortly, which will require a contactless payment via debit or credit card to activate the lock to allow entry.

We very much hope that all our friends and residents in the community will understand and respect the decision which will ensure we can all continue to fully enjoy this very special village and its wonderful walks and views while providing the vital facilities to support the number of visitors.

FAQs

When are the doors being installed?

Subject final delivery arrangements we expect the doors to be installed the week beginning 5 April 2021.

What will the charge be?

40p per person.

Will there be a charge for the disabled toilet?

No, the disabled toilet will be available for disabled people with a RADAR key for access in the usual way,

How will the charge be collected?

The doors will have a contactless card reader and will accept all major credit and debit cards.

I am a local resident can I get a refund?

If you are resident within the Parish then you will be able to reclaim the entrance fee from the Parish Council, please contact the Clerk for further details.

Why do you need to charge?

The growing popularity of the viewpoint has placed considerable pressure on these facilities, keeping the toilets clean, ongoing maintenance and repair, regular misuse and theft has taken up a significant proportion of the Parish budget for a facility largely used by visitors to the area.

What improvements have you made?

The toilets are now cleaned daily. The hot water boiler has been recently replaced. The water system has been repaired and new hand dryers installed. Other furniture including seats and locks have been replaced.

The Parish Council kindly asks for your support by contributing to the maintenance cost of these facilities.

For further information visit our website: www.sundridgewithidehill-pc.gov.uk

Or contact the Clerk: clerk@sundridgewithidehill-pc.gov.uk